

Club Zin Terms and Conditions

1. There is no commitment and Club Members may change or cancel membership at any time by submitting a "Change or Cancel Membership" form online. Online forms are available at zinzenwine.com or may be requested by emailing ClubZin@zinzenwine.com.
2. "Change or Cancel Membership" forms must be submitted before the last day of the month to go into effect for the following calendar month.
3. Members may change membership profile information by submitting a "Change of Membership Profile" form online. Online forms are available at zinzenwine.com or may be requested by emailing ClubZin@zinzenwine.com.
4. All Club Zin members must be 21 years of age or older.
5. All Club Zin members will receive emails and updates on the Private "Club Zin" Facebook group announcing Member-Only Events and other specials and promotions.
6. Reserve Wine Club Members will have the opportunity to register early for upcoming Member-Only Events.
7. A limited number of registrations will be available for Member-Only Events.
8. Reserve Wine Club Members will receive a 20% discount on all Member-Only Event fees.
9. Reserve Wine Club Members will be eligible for exclusive offers and promotions throughout the year. Members must be present to receive any promotional items.
10. Reserve Club Members must open and consume (or cork) the monthly Wines at Zin Zen during the calendar month during business hours. For Reserve Wine Club Members who have a wine locker, wine will be placed in the Member's locker on the 1st

of each month and can be consumed (or corked) at the Member's discretion any time during Zin Zen business hours.

11. Reserve Wine Club Members will receive a red wine selection unless otherwise noted on the registration form. Reserve Wine Club Members who select sparkling wine will be charged an additional fee per bottle per month.
12. When customers register for wine club mid-month and choose to join immediately (instead of on the first day of the next month) Club Zin will provide the same wine other wine club members received that month unless that label is no longer available, at which time a similar wine will be substituted.
13. Reserve Wine Club Members who have chosen two bottles of wine may select any configuration of red, white, and/or sparkling wines each month. Club Members who select sparkling wine(s) will be charged an additional fee per bottle per month. Club Members who select 2 red wines, 2 white wines, or 2 sparkling wines will receive two bottles of the same wine (i.e., two bottles of the same red wine, two bottles of the same white wine, two bottles of the same sparkling wine).
14. Reserve Wine Club Members may change their selection/configuration of red, white, sparkling wines at any time. Changes must be requested by submitting a "Club Zin - Wine Club Change Request" form online. Online forms are available at zinzenwine.com or may be requested by emailing ClubZin@zinzenwine.com. Online forms to change the selection/configuration must be submitted by the 15th of the previous month.
15. Wine Lockers are available only to Reserve Wine Club Members.

16. Wine Locker fees (and applicable taxes) are in addition to the Reserve Wine Club Membership fees (and applicable taxes).
17. The minimum wine locker rental is six consecutive calendar months in addition to Reserve Wine Club Membership fees for the same six consecutive calendar months.
18. A name plate with the name chosen by the Reserve Wine Club Member will be placed on the door of the wine locker. All names must be approved by the company. There will be a \$25 fee if the Club Member requests to have the name plate changed.
19. Wine Locker members may store wine purchased from the menu at Zin Zen, Reserve Club Wines, special order wines, or wines ordered from the VIP wine menu in their locker. NO OUTSIDE wine may be stored in the locker.
20. Wine Locker members may special order wines. Upon request, the company will research the availability and cost of the wine. Once approved, the wine will be ordered. The member's credit card on file will be charged when the wine arrives and is placed in the locker. Once the company has ordered the wine from vendors, the wine is not returnable or refundable.
21. Periodically, Reserve Wine Club Members who have wine lockers will be invited to a complimentary wine tasting of the VIP wine menu selections.
22. After at least six months, Reserve Wine Club Members who wish to discontinue their locker rental must submit notification via email to ClubZin@zinzenwine.com at least 30 days in advance.
23. Per TABC rules, bottles of wine that have been purchased at Zin Zen Wine Bistro may only leave the restaurant after the bottle has been opened, 2 ounces have been removed, and the bottle is recorked and placed in a bag.

24. Fees (including applicable taxes) for Reserve Wine Club Membership, and wine lockers will be automatically charged to the Club Member's credit card on file on the first day of each month.
25. Club benefits and billing will begin as soon as the company receives confirmation of membership UNLESS otherwise noted on registration form.
26. Club Members who are more than two months delinquent in membership fees and applicable taxes will lose all club benefits.
27. Wine locker members who are more than two months delinquent in locker rental fees and applicable taxes will lose access to their locker and **forfeit** all locker contents.
28. When a customer sends an email to the company, they agree that the company may electronically communicate with them including receiving text message notifications.
29. The company reserves the right to terminate accounts and/or any memberships at any time, with or without cause or notice, and will be effective immediately.
30. Zin Zen reserves the right to modify any of the terms and conditions, at any time, at our sole discretion. The company will notify the customer of any such modifications by posting a notice on the Company Sites promptly following any such modification.

Terms & Conditions Effective as of the Following Date: December 1, 2017

Revised January 2020