## **Club Zin Terms and Conditions**

- 1. There is no commitment and Club Members may change or cancel membership at any time by submitting a "Change or Cancel Membership" form online. Online forms are available at zinzenwine.com or may be requested by emailing <a href="mailto:ClubZin@zinzenwine.com">ClubZin@zinzenwine.com</a>.
- 2. "Change or Cancel Membership" forms must be submitted before the last day of the month for the following month.
- 3. Members may change membership profile information by submitting a "Change of Membership Profile Information" form online. Online forms are available at zinzenwine.com or may be requested by emailing ClubZin@zinzenwine.com.
- 4. All Club Zin members must be 21 years of age or older.
- 5. All Club Zin members will receive emails and updates on the Private "Club Zin" Facebook group announcing Member-Only Events and other specials and promotions.
- 6. Estate Club Zin Members and Reserve Wine Club Members will have the opportunity to register early (from the 1st-15th the previous month) for upcoming Member-Only Events. Registration will be available to all Club Zin Members after the 15th.
- 7. Estate Club Zin Members and Reserve Wine Club Members are eligible for "Sunday Funday" Specials when a total of 4 guests (club member plus three more guests) are seated together and a total of four food items are ordered from the menu. The table will receive one complimentary bottle of house wine. Wine must be consumed (or corked) at Zin Zen. Reserve Wine Club Members who rent wine lockers may store wine in their locker.
- 8. A limited number of registrations will be available for Member-Only Events.
- 9. "Sunday Funday" Specials are limited to ONE Estate Club Zin Member/Reserve Wine Club Member in the group and may not be used in conjunction with other offers or specials.
- 10. "Sunday Funday" Specials are limited to ONE per Estate Club Zin/Reserve Wine Club Member per week and may not be used in conjunction with other offers or specials.
- 11. Estate Club Zin/Reserve Wine Club Members are eligible for "Wine & Dine Dinner" Specials Monday Thursday evenings from 5:00-10:00 when one dinner entrée is ordered from the Zin Zen menu. The member will receive a glass of house wine for \$4 (limit 3 per day). "Wine & Dine Dinner" Specials may not be used in conjunction with other offers or specials.
- 12. Estate Club Zin/Reserve Wine Club Members will receive a 10% discount on all Wine-of-the-Month wines (by the glass and/or by the bottle) featured during that calendar month and may not be used in conjunction with other offers or specials.
- 13. Reserve Wine Club Members will receive a 20% discount on all Member-Only Event fees.
- 14. Reserve Wine Club Members will be eligible for exclusive offers and promotions throughout the year. Members must be present to receive any promotional items.
- 15. Reserve Club Members must open and consume (or cork) the monthly Wine s at Zin Zen during the calendar month during business hours. For Reserve Wine Club Members who rent a wine locker, wine will be placed in the Member's locker on the 1st of each month and can be consumed (or corked) at the Member's discretion any time during Zin Zen business hours.
- 16. Reserve Wine Club Members will receive a red wine selection unless otherwise noted on the registration form. Reserve Wine Club Members who select sparkling wine will be charged an additional fee per bottle per month.
- 17. When customers register for wine club mid-month and choose to join immediately (instead of on the first day of the next month) Club Zin will provide the same wine other wine club members received that month unless that label is no longer available, at which time a similar wine will be substituted.

- 18. Reserve Wine Club Members who have chosen two bottles of wine may select any configuration of red, white, and/or sparkling wines each month. Club Members who select sparkling wine(s) will be charged an additional fee per bottle per month. Club Members who select 2 red wines, 2 white wines, or 2 sparkling wines will receive two bottles of the same wine (i.e., two bottles of the same red wine, two bottles of the same white wine, two bottles of the same sparkling wine).
- 19. Reserve Wine Club Members may change their selection/configuration of red, white, sparkling wines at any time. Changes must be requested by submitting a "Club Zin Wine Club Change Request" form online. Online forms are available at zinzenwine.com or may be requested by emailing ClubZin@zinzenwine.com. Online forms to change the selection/configuration must be submitted by the 15th of the previous month (for example, submit the form by Mar 15 for April Wine Club deliveries).
- 20. Wine Lockers are available only to Reserve Wine Club Members.
- 21. Wine Locker rental fees (and applicable taxes) are in addition to the Reserve Wine Club Membership fees (and applicable taxes).
- 22. The minimum wine locker rental is six consecutive calendar months in addition to Reserve Wine Club Membership fees for the same six consecutive calendar months.
- 23. A brass name plate with the name chosen by the Reserve Wine Club Member will be placed on the door of the wine locker. All names must be approved by the company. There will be a \$25 fee if the Club Member requests to have the brass name plate changed.
- 24. Wine Locker renters may store wine purchased from the menu at Zin Zen, Wine-of-the-Month wines, Reserve Club Wines, or wines ordered from the VIP wine menu in their locker. NO OUTSIDE wine may be stored in the locker.
- 25. Twice a year, Reserve Wine Club Members who rent wine lockers will be invited to a complimentary wine tasting of the VIP wine menu selections.
- 26. After at least six months, Reserve Wine Club Members who wish to discontinue their locker rental must submit notification via email to ClubZin@zinzenwine.com at least 30 days in advance.
- 27. Per TABC rules, bottles of wine that have been purchased at Zin Zen Wine Bistro may only leave the restaurant after the bottle has been opened, 2 ounces have been removed, and the bottle is recorked and placed in a bag.
- 28. Fees (including applicable taxes) for Estate Club and Reserve Wine Club Membership, and wine locker rentals will be automatically charged to the Club Member's credit card on the first day of each month.
- 29. Club benefits and billing will begin as soon as the company receives confirmation of membership UNLESS otherwise noted on registration form.
- 30. Club Members who are more than two months delinquent in membership fees and applicable taxes will lose all club benefits.
- 31. Wine locker renters who are more than two months delinquent in locker rental fees and applicable taxes will lose access to their locker and **forfeit** all locker contents.
- 32. When a customer sends an email to the company, they agree that the company may electronically communicate with them including receiving text message notifications.
- 33. The company reserves the right to terminate accounts and/or any memberships at any time, with or without cause or notice, and will be effective immediately.
- 34. Zin Zen reserves the right to modify any of the terms and conditions, at any time, at our sole discretion.

  The company will notify the customer of any such modifications by posting a notice on the Company Sites promptly following any such modification.